

**Bob's Party Store** 

Owner: Bob Transic

Address:506 Columbia Avenue

Newton Falls, Ohio 44444

Web: www.bobspartystore.com

# **Description**

This company offers party items and favors. This company offers odd decorations and materials for all your holiday needs.

# **BBB Accreditation**

A BBB Accredited Business since 02/29/2008

BBB has determined that Bob's Party Store, LLC meets <u>BBB accreditation standards</u>, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses pay a fee for accreditation review/monitoring and for support of BBB services to the public. BBB accreditation does not mean that the business' products or services have been evaluated or endorsed by BBB, or that BBB has made a determination as to the business' product quality or competency in performing services.

# Government Actions

BBB knows of no significant government actions involving Bob's Party Store, LLC.

What government actions does BBB report on?

# Advertising Review

BBB has nothing to report concerning Bob's Party Store, LLC's advertising at this time.

# **Type of Entity**

Party Store

#### **Contact Information**

Principal: Mr. Bob Transic (Owner)

### **Number of Employees**

20

## **Business Category**

Party Sales

#### **Products & Services**

Any party and holiday equipment and decorations.

## **Hours of Operation**

Mon: 09:00 AM to 05:00 PMTue: 09:00 AM to 05:00 PMWed: 09:00 AM to 05:00 PMThu: 09:00 AM to 05:00 PMFri: 10:00 AM to 03:00 PM

## **Refund and Exchange Policy**

Bob's Party Store, LLC wants you to be satisfied with your purchase. If within 30 days after you receive your shipment and you are not satisfied, you may return the item for a refund or an exchange.

The following conditions apply:

You may return any unused product within 30 days of purchase.

In the event of you receiving a damaged order please contact this company within 24 hours so Bob's Party Store, LLC can file a claim with the carrier.

All returns must be unused and in original packaging.

In the event that it costs more to ship your order than the flat \$9.95 your refund will be adjusted accordingly. For example your order was \$100.00 and you paid the \$9.95 flat rate shipping and the actual shipping cost was \$15.00 you will only be refunded \$94.95 (\$109.95-\$15.00).

No refunds will be issued on shipping.

Please do not write or deface original packaging.

Pack the product properly so it will not be damaged during shipping.

Do not place shipping label on original packaging.

All orders must have freight prepaid.

It is your responsibility to insure the returning item for its full value to protect yourself from a lost or damaged item.

It is your responsibility to get a tracking number on returned merchandise. We cannot give you a refund for merchandise that does not arrive at our warehouse.

Sorry, no returns on close-outs or special orders.

Please contact Bob's Party Store, LLC by phone or email before returning any product.

#### **Service Area**

Worldwide

#### **Alternate Business Names**

Transic Party Supplies